

**Cisco Service Portal
Platform Support Matrix**



Cisco Service Portal Version

Browser	9.4, 9.4.1	9.3.1, 9.3.2	9.3	9.1	2008.3
Firefox					
Firefox 3.6	My Services Portal Manager	My Services Portal Manager	My Services Portal Manager	My Services	MyServices
Internet Explorer					
IE 6				My Services Service Manager Service Designer	MyServices
IE 7		Yes	Yes	Yes	Yes
IE 8	Yes	Yes	Yes	Yes	Yes
Safari on MacOS					
Safari 4				MyServices	MyServices
Web Server					
Apache					
Apache 2.2	Yes	Yes	Yes	Yes	Yes
IBM HTTP					
IBM HTTP 6.1				Yes	Yes
IBM HTTP 7.0	Yes	Yes			
Microsoft IIS					
Microsoft IIS 6x			Yes	Yes	Yes
Microsoft IIS 7.5	Yes	Yes			
Application Server OS					
IBM AIX					
IBM AIX 5.3 (32 & 64)				Yes	Yes
IBM AIX 7.1 (64)	Yes	Yes			
Microsoft Windows					
Microsoft Windows Server 2003 SP2 (32 & 64)			Yes	Yes	Yes
Microsoft Windows Server 2008 R2 SP1 (64)	Yes	Yes			
RedHat Linux					
RedHat Linux ES/AS 4 (32 & 64)			Yes	Yes	Yes
RedHat Linux Enterprise Server 5.6 (64)	Yes	Yes			
CentOS					
CentOS 5.7 (64)	Yes				
CentOS 5.8 (64)	Yes				
Sun Solaris					
Sun Solaris 10 (64)	Yes	Yes	Yes	Yes	Yes
Application Server					
Oracle WebLogic					
Oracle WebLogic 10.3 (Sun JDK 6)	Update 23	Update 23	Update 23	Update 16	Update 12
IBM WebSphere					
IBM WebSphere 6.1.x (IBM Java 1.5.x)				SR9	SR8
IBM WebSphere 7.0.0.x (IBM Java 1.6.0)	SR9	SR9			
JBoss					
JBoss 4.2.3.GA (Sun JDK 6)		Update 23	Update 23	Update 16	Update 12
JBoss 7.1.1.Final (Sun JDK 6)	Update 30				
Database					
Microsoft SQL Server					
Microsoft SQL Server 2005			SP3	SP3	SP2
Microsoft SQL Server 2008 R2	Yes	Yes			
Oracle					
Oracle 10			10.2.0.4	10.2.0.4	10.2.0.4
Oracle 11	11.2.0.1	11.2.0.1			
LDAP					
IBM Tivoli Directory Server					
IBM Tivoli Directory Server 6.0	FP6	FP6		FP6	FP6
Microsoft Active Directory					
Microsoft Active Directory 2003			Yes	Yes	Yes
Microsoft Active Directory 2008	Yes	Yes			
Sun Java System Directory Server					
Sun Java System Directory Server 5x	5.2 P6	5.2 P6	5.2 P6	5.2 P6	5.2 P6

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Business Intelligence	9.4, 9.4.1	9.3.1, 9.3.2	9.3	9.1	2008.3
IBM Cognos					
IBM Cognos 8.4, Windows Server 2003 (32)			FP2	FP2	FP2
IBM Cognos 8.4.1, Windows Server 2008 R2 SP1 (64)	FP4	FP4			
Virtualization					
Virtualization Policy	<p>Cisco is dedicated to the running of its products on virtualized platforms subject to the notes below:</p> <ul style="list-style-type: none"> • Support for virtualized environments is conditioned on support of the guest operating system on which the Cisco product is running. • Cisco may attempt to address issues discovered in virtualized environments by recreating them in non-virtual environments. Issues reported on VMware environments will be recreated on a VMware virtualized environment. • If a reported problem is likely caused by the virtualization layer, customers may be required to follow the guidance of the virtualization vendor's support which may include installing available patches or newer versions of the virtualization software. • Performance guidelines are based on dedicated, physical systems and should be adjusted accordingly for virtualized environments. 				
Footnotes					
	<p>Please refer to the complete supported platform matrix in the product documentation for further information. Review the documentation for the software pre-requisites (e.g. application server) to make sure there are no conflicts when installing the prerequisites.</p>				