



## End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Serial GW 3340

EOL11228

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence Serial GW 3340. The last day to order the affected product(s) is May 2, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco TelePresence Serial GW 3340

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 1, 2016
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 2, 2017
<b>Last Ship Date: App. SW, HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 31, 2017
<b>End of SW Maintenance Releases Date: App. SW, HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 2, 2018
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 2, 2018
<b>End of New Service Attachment Date: App. SW, HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 2, 2018
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	July 28, 2021
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	July 29, 2019
<b>Last Date of Support: App. SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2020
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2022

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-DB26-449366	DB26 to RS449/RS366 cable with LOS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-449366=	DB26 to RS449/RS366 cable with LOS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-530	DB26 to RS530 cable with LOS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-530366	DB26 to RS530/RS366 cable with LOS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-530366=	DB26 to RS530/RS366 cable with LOS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-530=	DB26 to RS530 cable with LOS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-KIV7	DB26 to RS530 in DB37 for KIV7 with LOS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-KIV7=	DB26 to RS530 in DB37 for KIV7 with LOS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-SCP	Secure Cable Pack (CAB-DB26-: KIV7, 449366 and 530366)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-SCP=	Secure Cable Pack (CAB-DB26-: KIV7, 449366 and 530366)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-V35	DB26 to V.35 cable	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-V35366	DB26 to V.35/RS366 cable	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-V35366=	DB26 to V.35/RS366 cable	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAB-DB26-V35=	DB26 to V.35 cable	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-3340-GWS-K9	Cisco TelePresence Serial GW 3340 - up to 8 ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-3340-GWS-K9=	Spare for Cisco TelePresence Serial GW 3340	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-GWS-16DB-BRK	Cisco TelePresence Serial GW 16 DB26 Rack Mount Bracket Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-GWS-16DB-BRK=	Cisco TelePresence Serial GW 16 DB26 Rack Mount Bracket Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-GWS-CAB-2DB26	Cisco TelePresence Serial GW Y Cable to 2 DB26 connectors	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-GWS-CAB-2DB26=	Cisco TelePresence Serial GW Y Cable to 2 DB26 connectors	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-3300-GWS-4PL	Serial GW 3300 Series upgrade to enable 4 serial ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-AES-GW33-K9=	Serial GW 3300 Series - AES and HTTPS upgrade - eDelivery	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-AESCDN3-K9=	AES and HTTPS Enable Upgrade for IP GW 3500 Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-AESCDN5-K9=	AES and HTTPS Enable Upgrade for Cisco AM GW 3600 Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-GW3300-UPG-PAK	Serial GW 3300 Series Upgrade PAK for L-PIDs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-3300-GWS-4PL	Serial GW 3300 Series option for 4 additional serial ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-3300-GWS-PL4	Serial GW 3300 Series - 4 serial ports included	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-3340-GWS-K9	License Key For Serial GW 3340 Software Image Used During DF	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-AES-GW33-K9	Serial GW 3300 Series - AES and HTTPS option	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-AES-GW33-K9=	Serial GW 3300 - AES and HTTPS upgrade - paper delivery	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-AESCDN5-K9	AES and HTTPS Enable Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-AESCDN5-K9=	AES and HTTPS Enable Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-3300-GWS-K9	Software Image For Serial GW 3300 Series Latest Version	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

There is no Cisco replacement for the Cisco TelePresence Serial GW 3340.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco TelePresence Serial GW 3340 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

## Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

[http://www.cisco.com/web/feeds/products/end\\_of\\_life\\_rss.xml](http://www.cisco.com/web/feeds/products/end_of_life_rss.xml).

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