

End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Version 8.6 (JITC Certified)

EOL10816

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager Version 8.6 (JITC Certified). The last day to order the affected product(s) is August 2, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Version 8.6 (JITC Certified)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 2, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 2, 2016
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 31, 2016
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 2, 2017
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 2, 2017
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 29, 2018
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2019

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUCM-USR-LSC	Top Level UCL SKU	UCL-UCM-LIC-K9	Top Level Sku For 9.x/10.x User License	-
LIC-ADJ-USR-AUDVID	Adjunct license for 1 audio or video Endpoint or Softclient	There is currently no replacement product available for this product.	-	-
LIC-ADJ-USR-HOTEL	Adjunct License for Single Hotel Guest Room	There is currently no replacement product available for this product.	-	-
LIC-CUCM-BASIC	UC Manager 8.x Basic User License - 1 user	LIC-CUCM-10X-BAS-A	UC Manager-10.x Basic Single User License	-
LIC-CUCM-BASIC-UPG	CUCM Basic User License - 1 User	UPG-CUCM-BASIC-A	Upgrade to UC Manager Basic - Less than 1K Users	-
LIC-CUCM-ESS	License - 1 Essential User	LIC-CUCM-10X-ESS-A	UC Manager-10.x Essential User License User	-
LIC-CUCM-ESS-UPG	CUCM Essential User License - 1 User	UPG-CUCM-ESS-USR-A	Upgrade to UC Manager Essential - Less than 1K Users	-
LIC-CUCM-USR	License - 1 Enhanced User	LIC-CUCM-10X-ENH-A	UC Manager-10.x Enhanced Single User License	-
LIC-CUCM-USR-UPG	CUCM Enhanced User License - 1 User	UPG-CUCM-USR-A	Upgrade to UC Manager Enhanced - Less than 1K Users	-
LIC-TP-MLT-SRN-UPG	1 User Video Licensing: TP MULT Room	There is currently no replacement product available for this product.	-	-
LIC-TP-MULT-SRN	Video Lic TP mult srn conf room off unit in lieu of UCM UCL	There is currently no replacement product available for this product.	-	-
LIC-TP-SGL-SRN	Video Lic TP single srn conf room office in lieu of UCM UCL	There is currently no replacement product available for this product.	-	-
LIC-TP-SGL-SRN-UPG	1 User Video Licensing: TP SNGL Room	There is currently no replacement product available for this product.	-	-
LIC-VID-TP-DKTP	Vid. Lic. (in addition to UCM UCL): TP desktop video device	There is currently no replacement product available for this product.	-	-
LIC-VID-TP-DTP-UPG	Video Licensing TP DTP device	There is currently no replacement product available for this product.	-	-
PUBLIC-IP-DEV-ADD	Pub.Space non-app phone add-on lobby, conf. room phones	There is currently no replacement product available for this product.	-	-
PUBLIC-IP-DEV-UPG	Upgrade from ala carte Public Space USR, 1 User	There is currently no replacement product available for this product.	-	-
R-CUCM-USR-LSC	Top Level UCL SKU	R-UCL-UCM-LIC-K9	Top Level SKU For 9.x/10.x User License - eDelivery	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 10.5. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/unified-communications/unified-communications-manager-version-10-5/index.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco Unified Communications Manager Version 10.5, visit

<http://www.cisco.com/c/en/us/products/unified-communications/unified-communications-manager-version-10-5/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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