

How to Obtain a License Request for Cisco Unified Communications Manager (CUCM)

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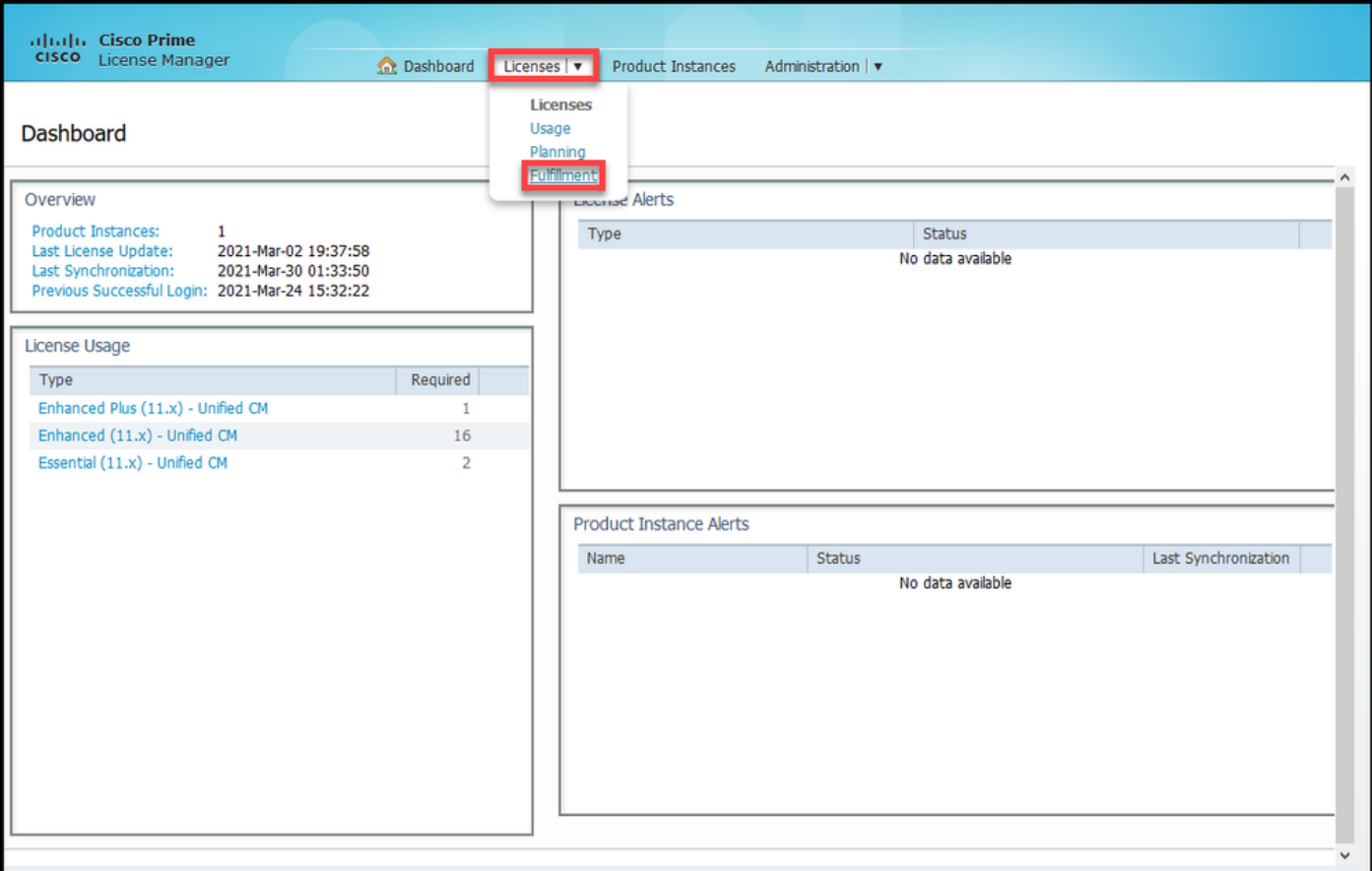
Prerequisites

Before you start, ensure that you have installed licenses on the Cisco Prime License Manager (PLM).

Obtaining a License Request for Cisco Unified Communications Manager (CUCM)

Step 1:

In **Cisco Prime License Manager**, select **Fulfillment** from the **Licenses** drop-down list.



The screenshot shows the Cisco Prime License Manager interface. The top navigation bar includes 'Dashboard', 'Licenses', 'Product Instances', and 'Administration'. The 'Licenses' dropdown menu is open, showing options for 'Licenses', 'Usage', 'Planning', and 'Fulfillment'. The 'Fulfillment' option is highlighted with a red box. The main content area displays a 'Dashboard' with an 'Overview' section showing license statistics and a 'License Usage' table. The 'License Usage' table has the following data:

Type	Required
Enhanced Plus (11.x) - Unified CM	1
Enhanced (11.x) - Unified CM	16
Essential (11.x) - Unified CM	2

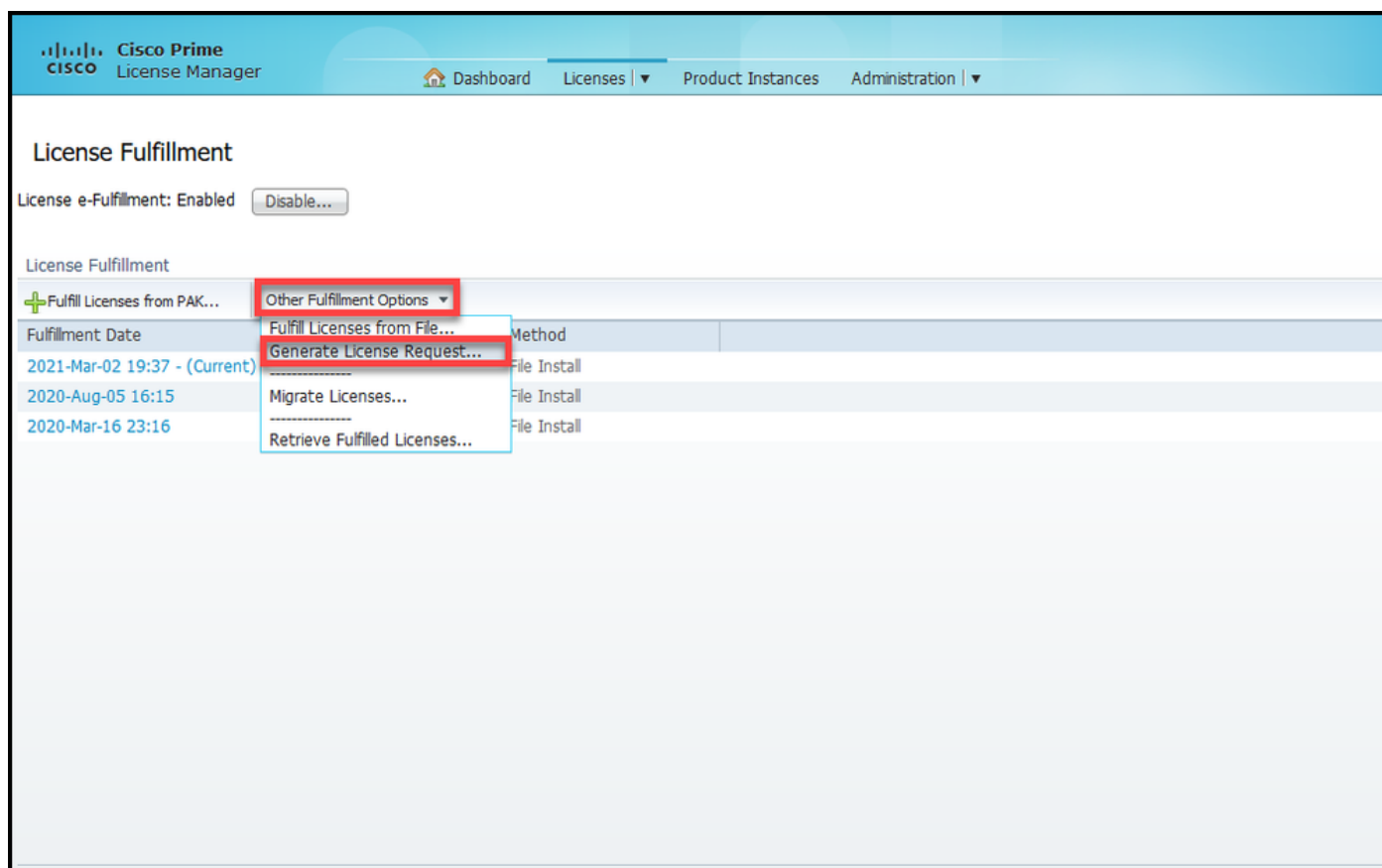
Below the 'License Usage' table, there are two alert sections: 'License Alerts' and 'Product Instance Alerts', both showing 'No data available'.

Step 2:

On the **License Fulfillment** page, select **Generate License Request** from the **Other Fulfillment**

Options drop-down list.

Step result: The system displays the **License Request and Next Steps** dialog box.



Step 3:

In the **License Request and Next Steps** dialog box, follow the instructions, and then click **Close**.

Step result: You now have the license request on your clipboard as well as the file with the license request saved on your computer.

License Request and Next Steps

1. Copy the selected text below to your clipboard or [Save it to a file to your PC.](#)



2. Register your Licenses
Go to the [Cisco License Registration](#) site, enter your PAK and upload the License Request file in order to receive your license file via email.
3. Install your Licenses
Once you have received the license file, come back to Cisco Prime License Manager to install it.

Close